



REPAIR INTAKE FIELD GUIDE

Indramat drive and power-system intake checklist

Preserve the system context around a failed controller, supply or control before changing hardware.

For DDS, DKC, HDS, RAC, TDM, KDS, TVD, HVE, HMV and related cabinet hardware.

01	Use qualified personnel and established lockout/tagout procedures before cabinet work.
02	Record every label, module and cable position before disconnecting the failed unit.
03	Preserve firmware, parameter and removable-memory evidence with the hardware request.

Do not open or energize industrial drive equipment unless you are qualified and the applicable safety procedure permits it.

READY FOR REVIEW?
Send the complete code, photos and machine context.

210-680-9570
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Cabinet evidence

- Cabinet-wide photo, unit position, adjacent modules, supply architecture and ventilation.
- Complete labels for the failed unit, connected motor, power supply and control section.
- Front-panel status, fault display and the sequence immediately before shutdown.

Configuration evidence

- Firmware and software labels, function ID/version, command interface and feedback type.
- Installed plug-in modules, option cards, memory devices and programming modules.
- Connector photos and cable labels before any component is moved.

Request details

- Machine, axis or process, symptom, urgency and destination.
- Whether you need repair evaluation, exchange availability or replacement review.
- Any prior repairs, recent configuration changes or known environmental event.

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