



REPAIR INTAKE FIELD GUIDE

Indramat motor repair intake checklist

A useful motor evaluation begins before the unit leaves the machine.

For MAC, MDD, MKD, MHD, MSK and 2AD motor repair, exchange and replacement requests.

01	Record the complete motor code and the connected drive before removal.
02	Describe the failure as observed, not as an assumed internal cause.
03	Protect the shaft, connectors, feedback housing and loose accessories for shipment.

Repair scope, testing, commercial terms and return configuration are confirmed for the specific unit after review.

READY FOR REVIEW?

Send the complete code, photos and machine context.

210-680-9570

sales@litcoautomation.com

www.indramat.com

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Identity

- Complete type code, material number, serial number and any revision or special suffix.
- Connected drive controller, power supply and machine axis or function.
- Brake, feedback, blower, cooling and mounted encoder details.

Observed condition

- Displayed fault, intermittent behavior, noise, vibration, heat or loss of position.
- Whether the shaft turns, the brake releases and the failure changes with temperature.
- Recent crash, coolant exposure, cable work, drive change or machine maintenance.

Shipping record

- Photograph the unit on all sides before packing.
- Cap connectors, protect the shaft and immobilize heavy motors in the container.
- List every cable, blower, encoder or coupling included with the shipment.

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